



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: June 20, 2024
 Re: **May 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	April 2024	May 2024	May 2023
1. Customer / Title Transfer Closings	59	36	34
2. Title Closing Requests	73	55	45
3. Plan Check Requests	32	23	38
4. Service Orders Completed	198	153	201
5. Backflow Notifications Sent		3778	2610
6. Backflow Reports Completed	116	415	532
7. Backflow Assembly Installs	29	56	53

New Sign-ups

106

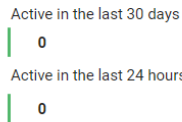
Sign-ups in Last 6 Months



User Count

2,526

EyeOnWater Users



Accounts with EyeOnWater

57%

Out of 5,082 Accounts



Facebook visits

74 ↑ 60.9%



Instagram profile visits

26 ↑ 271.4%



MAY - 2024

13 Posts
 10396 Views
 279 Email opens
 2 Thanks
 1 Replies

Your Community

5502 verified neighbors in 25 neighborhoods
 80 neighbors joined last month

APRIL - 2024

7 Posts
 6,185 Views
 2,791 Email opens
 2 Thanks
 1 Replies

Your Community

5,435 verified neighbors in 24 neighborhoods
 66 neighbors joined last month

MARCH - 2024

9 Posts
 8573 Views
 2585 Email opens
 2 Thanks
 2 Replies

Your Community

5395 verified neighbors in 24 neighborhoods
 71 neighbors joined last month