



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: January 16, 2025
 Re: **December 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	November 2024	December 2024	December 2023	2024 YTD
1. Customer / Title Transfer Closings	42	44	28	435
2. Title Closing Requests	71	67	52	551
3. Plan Check Requests	16	11	13	277
4. Service Orders Completed	100	134	144	2093
5. Backflow Notifications Sent	98 letters, emails	0	0	4857
6. Backflow Reports Completed	150	55	74	4283
7. Backflow Assembly Installs	20	12	46	362



New Sign-ups

108

Sign-ups in Last 6 Months



User Count

2,639

EyeOnWater Users

Active in the last 30 days

0

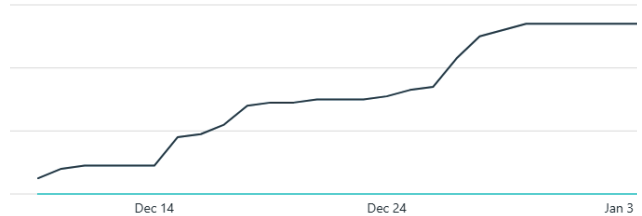
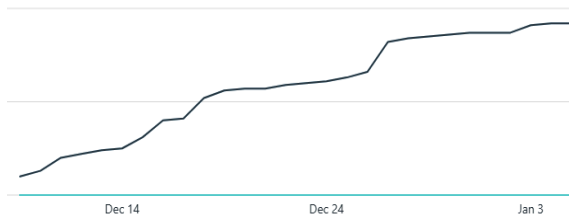
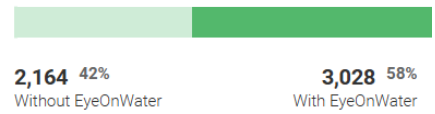
Active in the last 24 hours

0

Accounts with EyeOnWater

58%

Out of 5,192 Accounts



Dec - 2024

8 Posts
 6346 Views
 0 Email opens
 4 Thanks
 2 Replies

Your Community
 5922 verified neighbors in 26 neighborhoods
 68 neighbors joined last month

Nov - 2024

2 Posts
 1766 Views
 1 Email opens
 1 Thanks
 1 Replies

Your Community
 5858 verified neighbors in 26 neighborhoods
 71 neighbors joined last month

Oct - 2024

4 Posts
 3,683 Views
 2,703 Email opens
 1 Thanks
 0 Replies

Your Community
 6016 verified neighbors in 24 neighborhoods
 44 neighbors joined last month