



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: May 23, 2024
 Re: **April 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	March 2024	April 2024	April 2023
1. Customer / Title Transfer Closings	24	59	27
2. Title Closing Requests	51	73	54
3. Plan Check Requests	28	32	33
4. Service Orders Completed	162	198	152
5. Backflow Notifications Sent	-	-	-
6. Backflow Reports Completed	28	116	211
7. Backflow Assembly Installs	12	29	26



New Sign-ups

116

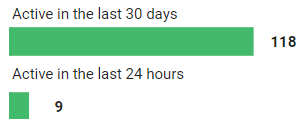
Sign-ups in Last 6 Months



User Count

2,511

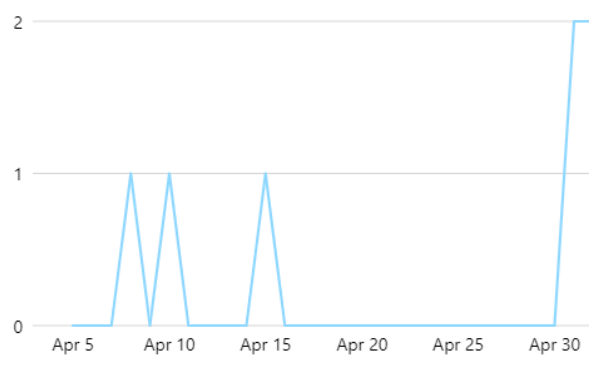
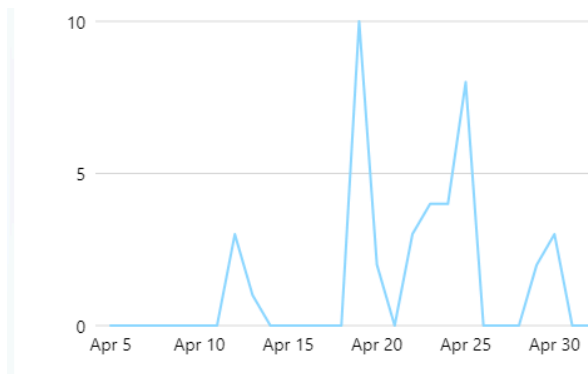
EyeOnWater Users



Accounts with EyeOnWater

57%

Out of 5,046 Accounts



April - 2024

7 Posts
 6,185 Views
 2,791 Email opens
 2 Thanks
 1 Replies

Your Community

5,435 verified neighbors in 24 neighborhoods
 66 neighbors joined last month

March - 2024

9 Posts
 8573 Views
 2585 Email opens
 2 Thanks
 2 Replies

Your Community

5395 verified neighbors in 24 neighborhoods
 71 neighbors joined last month

February - 2024

2.0 Posts
 1278.0 Views
 221.0 Email opens
 1.0 Thanks
 1.0 Replies

Your Community

5331 verified neighbors in 24 neighborhoods
 69 neighbors joined last month