



To: Mountain Regional Water Administrative Control Board Members
 From: Anna Peacock
 Date: September 19, 2024
 Re: **August 2024 Public Service Department Update**

OVERVIEW STATS

Customer-Related Service Request	July 2024	August 2024	August 2023	2024 YTD
1. Customer / Title Transfer Closings	35	38	66	338
2. Title Closing Requests	64	85	110	382
3. Plan Check Requests	33	19	38	210
4. Service Orders Completed	236	434	215	1619
5. Backflow Notifications Sent	576	250	466	4604
6. Backflow Reports Completed	1290	678	580	3835
7. Backflow Assembly Installs	86	44	75	322

New Sign-ups

180

Sign-ups in Last 6 Months



User Count

2,599

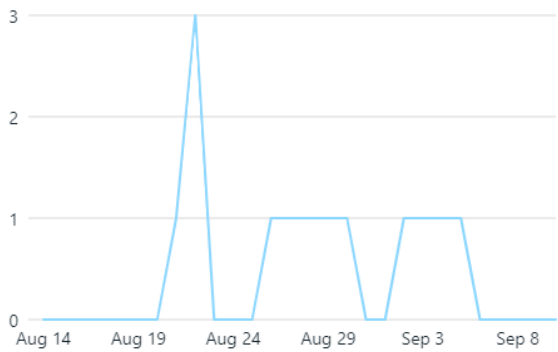
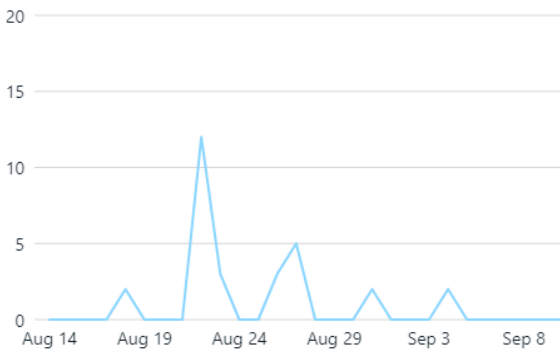
EyeOnWater Users



Accounts with EyeOnWater

58%

Out of 5,156 Accounts



AUG - 2024

JULY - 2024

JUNE - 2024

14 Posts
 11,399 Views
 2585 Email opens
 0 Thanks
 0 Replies

Your Community
 5913 verified neighbors in 24 neighborhoods
 60 neighbors joined last month

19 Posts
 7761 Views
 1792 Email opens
 7 Thanks
 1 Replies

Your Community
 5634 verified neighbors in 25 neighborhoods
 53 neighbors joined last month

7 Posts
 2665 Views
 1321 Email opens
 2 Thanks
 1 Replies

Your Community
 5535 verified neighbors in 25 neighborhoods
 54 neighbors joined last month